

What is my EMQuest maintenance license status

- 1. Hello everyone, this video will explain how to find your EMQuest license key's maintenance status.
- 2. First, plugin your EMQuest key and open EMQuest.



3. If you see this popup then your EMQuest key is expired and you need to renew your contract.



- a. Please write down the SN (serial number) and click the "OK" Button.
- b. This reveals the license string renewal box that has your version and build number at the top of the window, please also write these numbers down.

License Cer	rtificate EMQu	uest Version 1.14	Build 31654		×	
Please enter your license certificate below and press OK. Press Retry if you just inserted the HASP key						
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4. I've created an email template with the relevant information that <u>software.support@ets-lindgren.com</u> needs to help you.

- a. Please put in the subject line "Expired EMQuest License".
- b. Then add your Full Name and Company name.
- c. Put your EMQuest license key Serial number and your version/build number.
- d. As seen again when you open EMQuest to see your SN here and click OK to see your version/build number at the top here.

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- e. Copy both numbers down and add them to the email.
- f. And then add your phone number and email as the best way to contact you.
- g. Lastly, reiterate your goal to renew your license contract to use EMQuest again.
- 5. If you can open EMQuest, then you are in maintenance.

About EMQuest	About EMQuest		
10000 CT	Installed Packages/Drivers		
	File File Date 🔨		
	EMQuest General Purpose Data Acquisition Software 10/15/2018		
	EMQuest Base Control Package Version 1.1.2.0 10/15/2018		
	EMQuest Iterator Control Package Version 1.1.2.0 10/15/2018		
Data Acoustion	EMQuest Datatype Package Version 1.1.2.0 10/15/2018		
sparte require teacto	EMQuest Common Measurement Resources Package 10/15/2018		
and Analysis Software	Antenna Calibration Package Version 1.1.2.0 10/15/2018		
	Motorbase Package Version 1.1.2.0 10/15/2018		
	Pattern Calibration Driver Version 1.1.2.0 10/15/2018		
	Pattern Calibration Driver 2 Version 1.1.2.0 10/15/2018		
Version 1.12 Build 1466	Response Calibration Package Version 1.1.2.0 10/15/2018		
Copyright © 2001 - 2018	Rohde & Schwarz Import Package Version 1.1.2.0 10/15/2018		
N FTSI inderem Inc	Throughput Measurement Calibrations Package Versi 10/15/2018		
	Network Attenuator Driver Package Version 1.1.2.0 10/15/2018		
	Base Station Simulator Version 1.1.2.0 10/15/2018		
Trial Mode	Basestation Simulator Package 2 Version 1.1.2.0 10/15/2018		
Swaires: 2/47/2010	Channel Emulator Driver Package Version 1.1.2.0 10/15/2018		
Expires. 2/10/2019	Digital Multi-Meter Driver Package Version 1.1.2.0. 10/15/2018		
SN: 0005			
10 6273 43 7273 A2 0206 47 273 43			
OK Versions 455 455 45000 45	OK Back		
1506 477688 525591 597054 545272 48			
× +23404 45446 481963 540745 561919 50			
40.1 40.9907 43.0906 45.6566 40.912 52.9901 53			

- a. You can check your status by going to the toolbar Help and then About to see your current version and build number, license type, and the expiration date, plus your serial number.
- b. If you have issues and need to contact software support, please click this link and it will create an email to <u>software.support@ets-lindgren.com</u> that already has your version/build number and SN.
- 6. Thank you for watching this video.