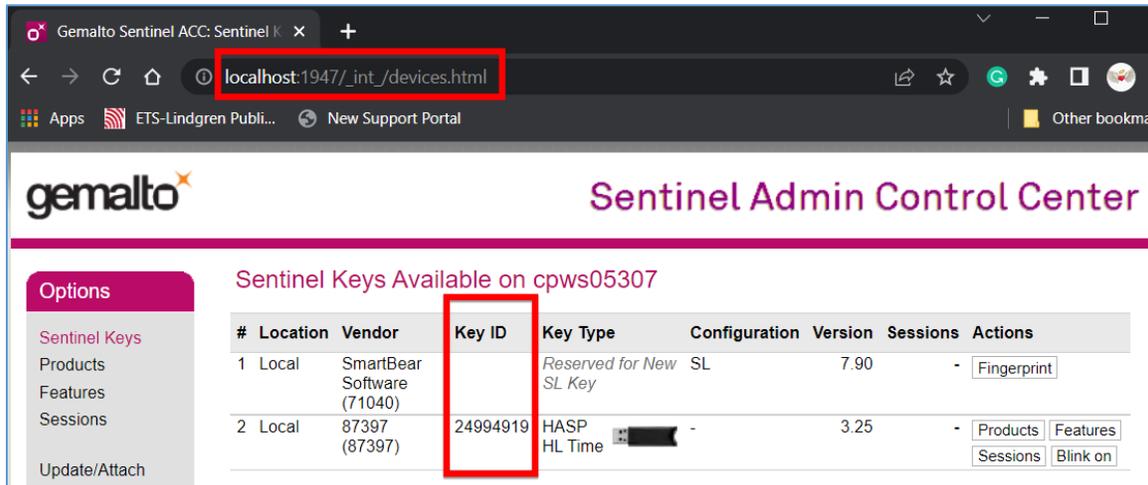# How to find your TILE key ID number

1. Hello everyone, this video will explain how to find your TILE key's ID number.

2. First, unplug all of your HASP license keys.

3. Next, open your web browser and go to http://localhost:1947.

4. Then, under the options menu on the left side, click Sentinel Keys.

5. Now, plugin your TILE USB HASP key and its info should appear in the list in real time.

6. To confirm the key is working properly, click the Blink On Button on the webpage, and the physical key should have a red light that blinks on and off.

7. Here is what the red light looks like on the physical key.

8. Now, turn off the Blink button and copy the Key ID number.

9. Your HASP key ID number is needed when requesting help from [TileSupport@ets-lindgren.com.](mailto:TileSupport@ets-lindgren.com)

10. Thank you for watching this video.